

RMA Number



INSTRUCTIONS:

No returns are accepted without an RMA number issued by Phase Technologies.

<p>Shipping Address: Phase Technologies 222 Disk Drive Rapid City, SD 57701</p>	<p>NOTE: This form is only for ES & SD Series products Part numbers: ES3R, SD002, SD003, SD005 (or SD202, SD203, SD205 previous models) Please use the MAIN RMA FORM for all other products</p>
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CUSTOMER INFORMATION

Contact Name: <input style="width: 90%;" type="text"/>	
Phone: <input style="width: 45%;" type="text"/>	Email: <input style="width: 45%;" type="text"/>
Same As Bill To Address	
<p>Bill To:</p> <p><small>Company Name</small> <input style="width: 95%;" type="text"/></p> <p><small>Address</small> <input style="width: 95%;" type="text"/></p> <p><small>Building / Suite #</small> <input style="width: 95%;" type="text"/></p> <p><small>City</small> <input style="width: 95%;" type="text"/></p> <p><small>State</small> <input style="width: 20%;" type="text"/> <small>Zip Code</small> <input style="width: 20%;" type="text"/></p>	<p>Ship To:</p> <p><small>Company Name</small> <input style="width: 95%;" type="text"/></p> <p><small>Address</small> <input style="width: 95%;" type="text"/></p> <p><small>Building / Suite #</small> <input style="width: 95%;" type="text"/></p> <p><small>City</small> <input style="width: 95%;" type="text"/></p> <p><small>State</small> <input style="width: 20%;" type="text"/> <small>Zip Code</small> <input style="width: 20%;" type="text"/></p>
Contractor Name: <input style="width: 45%;" type="text"/>	Installation Date: <input style="width: 45%;" type="text"/>

PRODUCT INFORMATION

Select the product you are returning (one product/serial number per form)

ES3R	ES3R-A	SD002	SD003
SD005	SD202	SD203	SD205

Serial Number: <input style="width: 95%;" type="text"/>	Reference Number: <input style="width: 95%;" type="text"/>
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CONDITION OF UNIT

Installed	New Unit <i>(never installed)</i>
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REASON FOR RETURN

Warranty credit evaluation	Shipping error	<i>Basic Failure Description:</i>
Stock no longer needed - overstock <small>(Restocking fees apply)</small>	Shipping damage	

I acknowledge that I have read the **Limited Warranty Policy, Obligations of Customer, and Exclusions of the Warranty** on page 2 and agree to comply with them.

I understand that products determined to be without manufacturer defect will be returned.

Your Signature: _____ Date: _____

Limited Warranty

Product Type	Product Series	Warranty Period	Optional Extended Warranty
VFD	ES	Two Years	Three years if product is registered at time of installation
VFD	SD	Two Years	

NOTE: Transducers are not covered by warranty.

Phase Technologies warrants to our customer that the products listed herein will be free from defects in material and workmanship from the date of purchase through their warranty period. Buyers only remedy and Phase Technologies' only duty is to repair or replace defective products (at Phase Technologies discretion). Warranty is non-transferable.

Obligations of Customer

1. The original Bill of Sale must be presented in order to obtain "in-warranty" service.
2. Transportation to Phase Technologies or an Authorized Service Center is the responsibility of the purchaser. Return transportation is provided by Phase Technologies.
3. Installations must comply with all national and local electrical codes.
4. Any products returned to Phase Technologies must follow the Phase Technologies RMA Procedure.

Exclusions of the Warranty

This warranty does not cover any of the following: accident, misuse, fire, flood, and other acts of God, nor any contingencies beyond the control of Phase Technologies, LLC, including water damage, incorrect line voltage, improper installation, missing or altered serial numbers, and service performed by an unauthorized facility. Phase Technologies' liability for any damages caused in association with the use of Phase Technologies' equipment shall be limited to the repair or replacement only of the Phase Technologies' equipment. No person, agent, distributor, dealer, or company is authorized to modify, alter, or change the design of this merchandise without express written approval of Phase Technologies, LLC.