



**RMA**  
Return Materials Authorization Form

RMA Number

**ES** **SD**  
SERIES SERIES

**INSTRUCTIONS:**

No returns are accepted without an RMA number issued by Phase Technologies.

**Shipping Address:** Phase Technologies  
222 Disk Drive  
Rapid City, SD 57701

**NOTE: This form is only for ES & SD Series products**  
Part numbers: **ES3R, SD002, SD003, SD005 (or SD202, SD203, SD205 previous models)**  
Please use the MAIN RMA FORM for all other products

**CUSTOMER INFORMATION**

**Contact Name:**

**Phone:**

**Email:**

*Same as Billing Address*

**Bill To:**

**Ship To:**

**Contractor Name:**

**Installation Date:**

**PRODUCT INFORMATION**

Select the product you are returning (one product/serial number per form)

ES3R	ES3R-A	SD002	SD003
SD005	SD202	SD203	SD205
<b>Serial Number:</b>		<b>Reference Number:</b>	

**CONDITION OF UNIT**

Installed	<b>New Unit</b> (never installed)
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**REASON FOR RETURN**

<b>Warranty credit consideration</b>	<b>Shipping error</b>	<i>Basic Failure Description:</i>
<b>Stock no longer needed - overstock</b> <i>(Restocking fees apply)</i>	<b>Shipping damage</b>	

I acknowledge that I have read the **Limited Warranty Policy, Obligations of Customer, and Exclusions of the Warranty** on page 2 and agree to comply with them.

I understand that products determined to be without manufacturer defect will be returned.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

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Main Phone: 605-343-7934 - Option 2  
Toll-Free: 866-250-7934 - Option 2  
Fax: 605-343-7943

222 Disk Drive  
Rapid City, SD 57701

Web: [www.phasetechnologies.com](http://www.phasetechnologies.com)  
Email: [rma@phasetechnologies.com](mailto:rma@phasetechnologies.com)

## Limited Warranty

Product Type	Product Series	Warranty Period
VFD	ES	3 Years
VFD	SD	3 Years

NOTE: Transducers are not covered by warranty.

## Year One

First year warranty applies 12 months from the date of installation or 18 months from the date of manufacture. After the expiration of the first year, Phase Technologies' standard two-year limited warranty begins.

Eligible products may be returned, refunded, or replaced within the first year, without explanation, if the product:

- Is in like-new condition; and
- does not have damage or abnormal wear and tear.

## Exclusions of the Warranty

The standard two-year limited warranty thereafter does not cover any of the following: accident, misuse, fire, flood, and other acts of God, nor any contingencies beyond the control of Phase Technologies, LLC, including water damage, incorrect line voltage, improper installation, missing or altered serial numbers, and service performed by an unauthorized facility. Phase Technologies' liability for any damage caused in association with the use of Phase Technologies' equipment shall be limited to the repair or replacement only of Phase Technologies' equipment. No person, agent, distributor, dealer, or company is authorized to modify, alter, or change the design of this merchandise without express written approval of Phase Technologies, LLC.

## Obligations of Customer

1. The original Bill of Sale must be presented to obtain "in-warranty" service.
2. Transportation to Phase Technologies or an Authorized Service Center is the responsibility of the original purchaser. Return transportation is provided by Phase Technologies.
3. Installations must comply with all national and local electrical codes.

## Forum Selection

Any suit, claim, or cause of action arising from this document or any Phase Technologies product, will be governed by the laws of the State of South Dakota. It is agreed that jurisdiction and venue for all disputes will be the federal or state courts of South Dakota.

**INSTALLATIONS MUST COMPLY WITH ALL NATIONAL AND LOCAL ELECTRICAL CODE REQUIREMENTS**