



RMA Return Materials Authorization Form

ALL PRODUCTS - (Except ES Series & SD Series (2-5 HP))

Issued by Phase Technologies

RMA Number	Service Ticket Number
IMPORTANT NOTE If you are requesting an RMA for ES Series or SD Series (2-5 HP) DO NOT COMPLETE THIS FORM. Please use form: "RMAForm_ES-SD"	

INSTRUCTIONS:

No returns are accepted without an RMA number issued by Phase Technologies.

Shipping Address: Phase Technologies
222 Disk Drive
Rapid City, SD 57701

CUSTOMER INFORMATION

Contact Name: _____

Phone: _____ **Email:** _____

Same As Bill To Address

Bill To:	Ship To:
Company Name	Company Name
Address	Address
Building / Suite #	Building / Suite #
City	City
State	State
Zip Code	Zip Code

Contractor Name: _____ **Installation Date:** _____

PRODUCT INFORMATION

Model	Serial Number	Customer Reference
Nature of Issue (if applicable)		

CONDITION OF UNIT

Installed	New Unit (never installed)
------------------	-----------------------------------

REASON FOR RETURN

Warranty evaluation <i>(All products approved for warranty will be returned)</i>	Exchange <i>(Restocking fees may apply)</i>
Stock no longer needed - overstock <i>(Restocking fees apply)</i>	Non-warranty inspection <i>(\$50 PO required)</i>

I acknowledge that I have read the **Limited Warranty Policy, Obligations of Customer, and Exclusions of the Warranty** on page 2 and agree to comply with them.

I understand that products determined to be without manufacturer defect will be returned.

Your Signature: _____

Date: _____

Limited Warranty

Product Type	Product Series	Warranty Period	Optional Extended Warranty
VFD	2XD	Two Years	Add additional 8% per year of extended warranty
VFD	1LH	Two Years	
VFD	3LH	Two Years	
VFD	DX	Two Years	

NOTE: Transducers are not covered by warranty.

Phase Technologies warrants to our customer that the products listed herein will be free from defects in material and workmanship from the date of purchase through their warranty period. Buyers only remedy and Phase Technologies' only duty is to repair or replace defective products (at Phase Technologies discretion). Warranty is non-transferable.

Obligations of Customer

1. The original Bill of Sale must be presented in order to obtain "in-warranty" service.
2. Transportation to Phase Technologies or an Authorized Service Center is the responsibility of the purchaser. Return transportation is provided by Phase Technologies.
3. Installations must comply with all national and local electrical codes.
4. Any products returned to Phase Technologies must follow the Phase Technologies RMA Procedure.

Exclusions of the Warranty

This warranty does not cover any of the following: accident, misuse, fire, flood, and other acts of God, nor any contingencies beyond the control of Phase Technologies, LLC, including water damage, incorrect line voltage, improper installation, missing or altered serial numbers, and service performed by an unauthorized facility. Phase Technologies' liability for any damages caused in association with the use of Phase Technologies' equipment shall be limited to the repair or replacement only of the Phase Technologies' equipment. No person, agent, distributor, dealer, or company is authorized to modify, alter, or change the design of this merchandise without express written approval of Phase Technologies, LLC.