



RMA Return Materials Authorization Form

ALL PRODUCTS - (Except ES Series & SD Series (2-5 HP))

Issued by Phase Technologies

RMA Number

Service Ticket Number

IMPORTANT NOTE

If you are requesting an RMA for ES Series or SD Series (2-5 HP)
DO NOT COMPLETE THIS FORM. Please use form: "RMAForm_ES-SD"

INSTRUCTIONS:

No returns are accepted without an RMA number issued by Phase Technologies.

Shipping Address: Phase Technologies
222 Disk Drive
Rapid City, SD 57701

CUSTOMER INFORMATION

Contact Name:

Phone:

Email:

Same As Bill To Address

Bill To:

Company Name

Address

Building / Suite #

City

State

Zip Code

Ship To:

Company Name

Address

Building / Suite #

City

State

Zip Code

Contractor Name:

Installation Date:

PRODUCT INFORMATION

Model	Serial Number	Customer Reference
Nature of Issue (if applicable)		

CONDITION OF UNIT

Installed	New Unit (never installed)
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REASON FOR RETURN

Warranty evaluation (All products approved for warranty will be returned)	Exchange (Restocking fees may apply)
Stock no longer needed - overstock (Restocking fees apply)	Non-warranty inspection (\$50 PO required)

I acknowledge that I have read the **Limited Warranty Policy, Obligations of Customer, and Exclusions of the Warranty** on page 2 and agree to comply with them.

I understand that products determined to be without manufacturer defect will be returned.

Your Signature:

Date:



Phone: 605-343-7934 - Option 2
Fax: 605-343-7943



222 Disk Drive
Rapid City, SD 57701



Web: phasetechnologies.com
Email: rma@phasetechnologies.com

Limited Warranty

Product Type	Product Series	Warranty Period	Optional Extended Warranty
VFD	2XD	Two Years	Add additional 8% per year of extended warranty
VFD	1LH		
VFD	3LH		
VFD	DX		
Phase Converter	Phase Perfect®	One Year	Three Years with add-on at time of purchase
Magnetics	DV	Two Years	None
Magnetics	SW		

NOTE: Transducers are not covered by warranty.

Phase Technologies' products are warranted against defects in material and workmanship for a period of two years. This warranty covers both parts and labor (at Phase Technologies) for two years from the date of purchase by the original owner. Phase Technologies will repair or replace (at our option), at no charge, any part(s) found to be faulty during the warranty period specified. The warranty repairs must be performed by/at a Phase Technologies Authorized Service Center or at Phase Technologies LLC, Rapid City, SD.

Obligations of Customer

1. The original Bill of Sale must be presented to obtain "in-warranty" service.
2. Transportation to Phase Technologies or an Authorized Service Center is the responsibility of the original purchaser. Return transportation is provided by Phase Technologies.
3. Installations must comply with all national and local electrical codes.

Exclusions of the Warranty

This warranty does not cover any of the following: accident, misuse, fire, flood, and other acts of God, nor any contingencies beyond the control of Phase Technologies, LLC, including water damage, incorrect line voltage, improper installation, missing or altered serial numbers, and service performed by an unauthorized facility. Phase Technologies' liability for any damage caused in association with the use of Phase Technologies' equipment shall be limited to the repair or replacement only of Phase Technologies' equipment. No person, agent, distributor, dealer, or company is authorized to modify, alter, or change the design of this merchandise without express written approval of Phase Technologies, LLC.

Forum Selection

Any suit, claim, or cause of action arising from this document or any Phase Technologies product, will be governed by the laws of the State of South Dakota. It is agreed that jurisdiction and venue for all disputes will be the federal or state courts of South Dakota.

INSTALLATIONS MUST COMPLY WITH ALL NATIONAL AND LOCAL ELECTRICAL CODE REQUIREMENTS.