

RMA Number

(Issued By Phase Technologies)

Date

Instructions: No returns accepted without an RMA number issued by Phase Technologies.
If Phase Technologies is responsible for freight, shipping instructions will be provided at time RMA is issued.

Shipping Address Phase Technologies
231 East Main Street North
Rapid City, SD 57701
605-343-7934

Important: This form is intended for the return of FULL UNITS ONLY
If you need to return parts, please call 605-343-7934
(press 2 for service & then press 1)

Customer Information	Contact Name	<input type="text"/>
Phone	<input type="text"/>	Email <input type="text"/>

Bill To:	NOTE: All special terms must be pre-authorized before shipment.	Ship To:	<input type="radio"/> Same As Bill To Address
Company	<input type="text"/>	Company	<input type="text"/>
Address	<input type="text"/>	Address	<input type="text"/>
Bldg/Ste	<input type="text"/>	Bldg/Ste	<input type="text"/>
City	<input type="text"/>	City	<input type="text"/>
State	<input type="text"/>	State	<input type="text"/>
	Zip Code <input type="text"/>		Zip Code <input type="text"/>

Product Information				
Model	Serial Number	Invoice Number*	Sales Order Number*	Customer PO Number*
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Nature Of Issue (If Defective)

Return Information		
Condition Of Unit: (select one)	<input type="radio"/> Installed Unit	<input type="radio"/> New Unit (Never Installed)
		Purchase Order# <input type="text"/>
Requested Disposition:	<input type="radio"/> Repair	<input type="radio"/> Return For Credit (Restocking Fees May Apply) <small>Valid: Within 30 days from invoice</small>
		<input type="radio"/> Exchange Unit (Restocking Fees May Apply) <small>Valid: Within 1 year from invoice - fee apply</small>
Reason For Return: (select all applicable)	<input type="radio"/> Stock No Longer Needed (Overstock, Customer Cancelled)	<input type="radio"/> Transit Damage
	<input type="radio"/> Error (Order/Shipping Error, Duplicate Order)	<input type="radio"/> Defective (Under Warranty)
	<input type="radio"/> Upgrading To Different Unit	<input type="radio"/> Non-Warranty Repair* (Fill Out Section Below)
<input type="radio"/> Other Reason For Return	*Non-Warranty Repair	<input type="radio"/> Payment Type:
<input type="text"/>	<input type="radio"/> Provide Estimate Before Repairing	<input type="radio"/> Credit Card
	<input type="radio"/> Do Not Repair Beyond: \$ <input type="text"/>	<input type="radio"/> Check
		<input type="radio"/> Wire
		<input type="radio"/> Net 30 Terms <input type="text"/>